

## **Frequently Asked Questions**

### **Have they been safety tested?**

Wheelybugs have been certified tested to EU, US, AU/NZ and JP standards. To view the test reports please [click here](#).

### **How much can it carry, can I sit on it?**

The maximum recommended rider weight is 25kg; however each wheel is rated at 30kg giving a total safe working load of 120kg!! Adults can happily take a spin on them, or they make a very handy low mobile stool!

### **Can they be used outside?**

Any smooth, flat surface is suitable. However keep them away from dirt or sand as this can get into the castors and slow them down. Also do not leave the toy outside in the rain or direct sunshine for long periods as this can damage the surfaces.

### **Can they be used on pavers?**

They will run on pavers but the castors may become damaged in time. Don't worry; replacements can be purchased from hippychick directly.

### **Will they run on carpet?**

Obviously it is slower going on carpet, but your child will get a good work out!

### **What are the do's and don'ts for Wheelybugs?**

1. Children should only use the toy under adult supervision.
2. For use only by children able to walk unassisted. Should not be used as an aid or support for walking
3. Ride on toys can tip over on surfaces that are not flat. The toy should be used only on smooth, level, dry surfaces.
4. Do not allow children to use on or near hills, inclines, steps, bridges or near a swimming pool or other body of water.
5. Shoes must be worn at all times.
6. Only one rider at a time. Multiple riders can cause tipping over
7. Do not allow a child to stand on the seat. The Wheelybug should be ridden with both feet on the ground.
8. It is important to check that the handle and wheel bolts are tight before using the toy. A loose or detached handle or wheel can make the toy unstable.
9. Maximum rider weight recommended is 25kg or 50lbs.
10. Clean with soap and water. Never use polishes, abrasive cleaners or steel wool. Strong solvents eg acetone, can damage the surface. Exposure to sunlight for long periods can result in colour fading. Don't leave out in the open. Keep sharp points away from the covering.

